

Ontario County Email Encryption

In order to protect sensitive data, Ontario County uses email encryption when sending messages to external recipients. When an email is encrypted, the recipient will receive an email message similar to what is displayed below. Please follow the instructions in the message to retrieve the encrypted message.



This is an encrypted message from <sender>@ontariocountyny.gov.

To view your secure message, [click here](#), or copy and paste the URL at the bottom of this email into your browser.

Need Help? See these tips below:

- If this is your first time opening an encrypted email from Ontario County, you'll need to create a password within the secure webpage link above.
- Your password will need to be 8 or more characters and must contain 1 special character such as: ! @ # \$ % ^ & * ()
- You'll be able to reply to the encrypted email and maintain encryption from within the secure web site once logged in.
- If you are having trouble accessing the web site or creating a password, please contact the helpdesk or technical support.
- Alternatively, the Ontario County help desk may be able to help, at [\(585\)396-8856](tel:5853968856).

This secure email will only be available for 30 days.