

<b>Emergency Services &amp; 24/7 Hotlines</b>	<b>Phone</b>
<u>Clifton Springs CPEP/Mobile Crisis Team</u>	315-462-1080 or 800-310-1160
<u>Domestic Violence Program Crisis Hotline</u>	800-695-0390
<u>FLACRA Addiction &amp; Chemical Dependency Crisis</u>	833-4-FLACRA or 435-2272
<u>FLACRA COTI Opioid Response Team</u>	833-4-FLACRA or 435-2272
<u>National Human Trafficking Hotline</u>	888-373-7888 or 233733 (text)
<u>National Suicide Prevention Lifeline</u>	800-273-8255 or 741-741 (text)
<u>Safe Harbors of the Finger Lakes Hotline (assault/abuse/violence victims)</u>	800-247-7273
<u>Suicide/Crisis Lifeline</u>	877-356-9211 or 2-1-1
<u>Victims Resource Center of Finger Lakes Hotline (domestic/dating/family violence, stalking, child abuse)</u>	866-343-8808 or 800-456-1172
<u>Wayne Behavioral Health: Open Access Center (crisis center; open 7pm-10pm)</u>	315-946-5750
<b>Emergency Assistance Programs &amp; Housing Resources</b>	<b>Phone</b>
<u>Family Counseling Services of the Finger Lakes (for abused women and their children)</u>	315-789-2613
<u>Geneva Housing Authority / Ontario County HUD Housing Program Section 8</u>	315-789-8010
<u>Ontario County Department of Social Services (emergency housing under certain conditions):</u>	
Canandaigua Office	585-396-4060 or 877-814-6907
Geneva Office	315-789-2841
<u>Catholic Charities of the Finger Lakes (emergency assistance)</u>	315-789-2235
<u>Veterans Outreach Center, Inc. (housing for those recovering from substance abuse)</u>	585-546-4250
<u>Prospect House, operated by Lakeview Health Services (enriched crisis &amp; stabilization program)</u>	585-919-2561
<u>FLARA Finger Lakes Housing Consortium / CoC NY 513</u>	315-462-9466
Salvation Army:	
Canandaigua Location	585-394-6968
Geneva Location	315-789-1055
<u>FLACRA Housing for homeless veterans (Canandaigua):</u>	
Safe Haven Community Residence	585-919-2440
Supportive Living	315-462-9466
Cadence Square Apartments	585-919-2445
Victory House	315-462-9149
<u>Eagle Star Farmington Safe Haven Housing (Farmington)</u>	(585) 924-3050

<b>Outpatient Mental Health Treatment Centers</b>	<b>Phone</b>
<u>Ontario County Mental Health</u> (children 5 yrs+ and adults; Canandaigua & Geneva Offices):	585-396-4363
<u>Clifton Springs Mental Health</u> (adults only; Canandaigua & Clifton Springs Offices)	315-462-1060
<u>Seneca-Ontario Community Services, operated by Elmira Psychiatric Center</u> (adults; Seneca Falls Office)	315-568-9412
<u>Ontario Community Services, operated by Elmira Psychiatric Center</u> (adults; Geneva Office)	315-789-2496
<b>Other Counseling &amp; Family Services</b>	<b>Phone</b>
<u>Family Counseling Services of the Finger Lakes</u>	315-789-2613 or 833-801-0084
<u>OnTrackNY Rochester</u> (16 to 30 yr olds with early signs of psychosis)	585-241-1364
<u>Canandaigua Lake Counseling Services</u>	585-919-0014
<u>Boike Marriage Family and Individual Counseling</u>	585-394-1442
<u>Clinical Associates of the Finger Lakes</u>	585-924-7207
<u>G.A.T.E. / Gaining Awareness through Education</u> (anger management; Geneva)	315-789-1709
<b>Outpatient Substance Treatment &amp; Addiction Crisis Services</b>	<b>Phone</b>
<u>Clifton Springs Chemical Dependency Services:</u>	
Inpatient Services	315-462-3000
Outpatient Services:	315-462-1060
Walk-In Hours: Wed and Thur 8am-12pm (Clifton Springs Office)	
<u>Finger Lakes Area Counseling &amp; Recovery Agency (FLACRA):</u>	
Outpatient Services, Clifton Springs Office	315-462-9466
Outpatient Services, Farmington Office	585-396-4190
Outpatient Services, Geneva Office	315-781-0771
Addictions Crisis Center (ACC) for Addictions and Chemical Dependency Services	315-462-7070
<u>Council on Alcoholism and Addiction of the Finger Lakes</u>	315-789-0310
<u>Alcoholics Anonymous</u>	315-789-5955
<u>Narcotic Anonymous</u>	800-350-9132
<u>Support Together for Emotional &amp; Mental Sobriety &amp; Serenity (STEMSS; operated by Lakeview Health Services)</u>	315-789-0550 ext.2177
<u>Wayne Behavioral Health: Open Access Center</u> (crisis center; open 7pm-10pm)	315-946-5750

<b>Advocacy &amp; Other Community Supports</b>	<b>Phone</b>
<u>Child Advocacy Center of the Finger Lakes</u>	585-394-2573
<u>Safe Harbors of the Finger Lakes, Inc.</u> (rape and abuse crisis services)	315-781-1093 or 800-247-7273
<u>Finger Lakes Parent Network</u>	607-776-2164 or 800-934-4244
<u>Child &amp; Family Resources, Inc.</u>	
Geneva Center	315-781-1491
Canandaigua Center	315-919-2476
<u>Ontario County Youth Bureau</u>	585-396-4035
<u>Ontario County: Mental Health Association of Rochester</u> (Canandaigua Office)	585-629-0386
<u>National Alliance on Mental Illness (NAMI)</u>	585-423-1593
<u>Action for a Better Community (ABC)</u>	585-325-5116
<u>Lakeview Health Services</u> (supportive housing, care management, outreach)	315-789-0550
<u>Ontario County Single Point of Access:</u>	
Children & Youth SPOA Services	585-396-4363
Adult SPOA Services	315-789-0550
<u>FLACRA Care Management</u> (children, youth, adults)	315-787-0070 or 462-9147
<u>Victim Resource Center of the Finger Lakes, Inc.</u> (Ontario County Services)	315-331-1171
<b>Peer Programs &amp; Support Groups</b>	<b>Phone</b>
<u>Mobile Integration Team (MIT), operated by Elmira Psychiatric Center</u>	315-568-9412, ext. 255
<u>Finger Lakes Parent Network (FLPN)</u>	607-776-2164 or 800-934-4244
<u>FLACRA Peer Support Services</u>	833-4-FLACRA or 435-2272
<u>Connections Recovery Center</u> (64 West Ave, Canandaigua)	(833-435-2272
<u>Ontario County: Mental Health Association of Rochester</u> (Canandaigua Office)	585-629-0386
Hours: Tuesday 12-5pm, Thursday 9:30-2:30pm	
<u>LGBTQ Center of the Finger Lakes / You Are Not Alone</u> (YANA; safe place for ages 10-18)	315-331-8493 Ext. 2606
<u>620 Club &amp; Drop-In</u> , operated by Lakeview Health Services (18 yrs+)	315-789-1804

<b>Services for Persons with Developmental Disabilities</b>	
<u>ARC of Ontario County</u>	585-394-7500
<u>NYSTART, Crisis Prevention and Response</u>	844-567-8278
<u>Happiness House</u> (birth to 5; school-age; adults; autism services of the finger lakes)	
Geneva Clinic	315-789-6850
Canandaigua Clinic	585-394-1190
<u>CP Rochester</u>	585-334-6000 Ext 312
<b>Veteran Services</b>	<b>Phone</b>
<u>Ontario County Veterans Service Agency</u>	585-396-4185 or 888-494-1448
<u>VA Healthcare Network, Upstate NY</u> (homeless veterans program)	585-463-2612
<u>Veterans Outreach Center, Inc.</u>	585-295-7836
<u>VA's Caregiver Support Line</u>	855-260- 3274
<u>Rochester Vet Center</u>	585-232-5040
<u>Canandaigua VA Medical Center:</u>	585-394-2000 or 585-463-2600
<u>Mental Health</u>	
<u>Substance Abuse</u>	
<b>Community Resources for Older Adults</b>	<b>Phone</b>
<u>Ontario County Office for the Aging / NY Connects</u>	585-396-4047
<u>Project Lifesaver</u> (persons who become lost/wander from Alzheimer's, Autism, Down Syndrome, other ARMDs)	585-396-4560
<u>Finger Lakes Alzheimer's Caregiver Institute</u> , operated by Lifespan	585-244-8400 or 844-249-7126
<u>Alzheimer's Association</u> , Rochester & Finger Lakes Region Chapter	800-272-3900